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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): A. Hermann et al.
Serial No.: 09/816,940
For: METHOD, COMPUTER SYSTEM, AND COMPUTER
PROGRAM PRODUCT FOR MONITORING SERVICES OF
AN INFORMATION TECHNOLOGY ENVIRONMENT
Filed: March 23, 2001
Examiner: William D. Hutton, Jr.
Art Unit: 2176
Confirmation No.: 6950
Customer No.: 27,623

Attorney Docket No.: 20005778-2

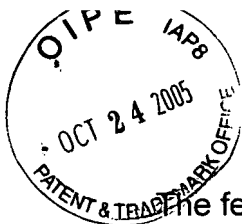
**Mail Stop Amendment
COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450**

Dear Sir:

RESPONSE TRANSMITTAL

We are enclosing a Response to Notice of Non-Compliant Amendment in response to the communication dated September 20, 2005 in the above-identified application.

Petition for extension of time pursuant to 37 C.F.R. §§ 1.136 and 1.137 is hereby made if, and to the extent, required. The fee for this extension of time is calculated to be \$ _____ to extend the time for filing this response until _____.



The fee for any change in number of claims has been calculated as shown below.

CLAIMS AS AMENDED						
	Claims Remaining After Amendment		Highest Number Previously Paid	Present Extra	Rate	
Total Claims	23	Minus	23	0	x \$50.00	\$0.00
Independent Claims	3	Minus	3	0	x \$200.00	\$0.00
MULTIPLE DEPENDENT CLAIM FEE				0 x \$360.00 = \$0.00		
TOTAL FEE FOR CLAIM CHANGES				\$0.00		
1/2 FILING FEE FOR SMALL ENTITY				\$N/A		

The total fee for this amendment, including claim changes and any extension of time is calculated to be \$ 0.00 .

 A check in the amount of \$ 0.00 is attached.

X The Commissioner is hereby authorized to charge any additional fees under 37 C.F.R. §§1.16 and 1.17 which may be required with this communication or during the entire pendency of the application, or credit any overpayment, to **Deposit Account No. 01-0467**. A duplicate copy of this Form is enclosed.

October 20, 2005

Date

Paul D. Greeley, Esq.
Attorney for Applicant(s)
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CERTIFICATE OF MAILING

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE U.S. POSTAL SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE ADDRESSED TO: MAIL STOP AMENDMENT, COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450, ON October 20, 2005 .

Marilyn Alexander

NAME

SIGNATURE

10/20/2005

DATE



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RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT

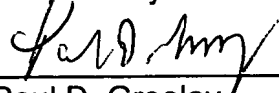
Dear Sir:

In response to the Notice of Non-Compliant Amendment dated September 20, 2005, please enter and consider the following replacement Amendment, containing a corrected "Amendments to the Claims" section, to replace the Amendment originally dated August 5, 2005.

10/20/05

Date

Respectfully submitted,



Paul D. Greeley
Reg. No. 31,019
Attorney for Applicants
Ohlandt, Greeley, Ruggiero & Perle, LLP
One Landmark Square, 10th Floor
Stamford, CT 06901-2682
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AMENDMENT

Dear Sir:

In reply to a final Office Action dated April 5, 2005, hereinafter "the Office Action", the period for response having been extended to August 5, 2005, Applicants respectfully submit the following response:

Listing of the Claims begin on page 2 of this paper.

Remarks begin on page 9 of this paper.